

Zoom Room - A Bold New Approach to Perianesthesia Care Within the Hospital Setting

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Abstract Background Information: The surgical services department of Saint Francis Medical Center identified the need for change when faced with increasing surgical volumes, growth in the number of new surgical providers, lack of available block time to offer the onboarding and existing surgeons and decreased access to ambulatory surgery centers affiliated with the hospital.

Objectives of Project:

1. To improve and maximize time efficiency.
2. To allow surgeons to increase their number of cases scheduled per day.
3. To increase the overall capacity of the daily surgical volume.
4. To create more open block time for the new surgeons.
5. To improve patient and surgeon satisfaction.

Process of Implementation: This idea started with the initial discussion that occurred at an OR Steering meeting. During the next 6 weeks, the location of the "Zoom Room" where the preop, PACU and Phase 2 recovery would be, was determined and the renovation took place. At the same time, multiple collaborative meetings were conducted defining goals, limits, patient selection, surgeon selection, and staffing needs including anesthesia. The stocking and set up of the bays were completed by the preop, PACU and Phase 2 nurses that were going to be staffing the area.

Statement of Successful Practice: The feedback that has been received from both patients/family members and surgeons has been very positive. The positive feedback has been heard by other surgeons resulting in a growing interest to participate in the Zoom Room process. Surgeons currently working in the Zoom Room have been increasing the number of patients they schedule because they are pleased and see the efficiency that is present in this process. We plan to continue to grow this process and to transfer efficiency practices to the main perianesthesia areas.

Implications for Advancing the Practice of Perianesthesia Nursing: In the constantly changing world of perianesthesia nursing, we face new challenges every day. We have to be ready to step up and step out of the box to view things from new perspectives. We must be open to try new processes that focus on our patients. If it takes an unconventional approach we must be willing to consider it, understand we will make mistakes, learn from the mistakes, regroup and try again. Progress over perfection.